

# NEED HELP IN OKINAWA?



OKINAWA PREFECTURE HAS ESTABLISHED A MULTILINGUAL CONTACT CENTER TO SUPPORT THE GROWING NUMBER OF INTERNATIONAL VISITORS AND ENSURE A SAFE AND COMFORTABLE STAY. FROM SIGHTSEEING INFORMATION TO PUBLIC TRANSPORTATION GUIDANCE AND MEDICAL ASSISTANCE, WE ARE HERE TO HELP WHENEVER YOU NEED US.

## TOURISM INFORMATION & INTERPRETATION SERVICES

To help you enjoy Okinawa even more, we provide sightseeing information, transportation guidance, event details, and interpretation support. Please feel free to contact us.

What the Multilingual Contact Center can help you with

- Guidance on sightseeing spots and transportation
- Information during natural disasters such as typhoons and earthquakes
- Basic guidance on public transportation and tourist facilities
- Information on accommodations, hospitals, and tourist facilities (Reservation services are not available)
- Interpretation service (utilizable on the side of stores as well)

What the Multilingual Contact Center cannot help you with

- Making reservations for hotels, restaurants, etc.
- Providing personal judgment or guarantees regarding individual actions
- Reporting to police or fire departments on behalf of callers

SCAN TO CALL  
9:00~19:00((JST)



 **FREE SUPPORT  
TOURIST INFO**  
(ENGLISH, CHINESE, KOREAN, THAI)

## MEDICAL INFORMATION SERVICE

If you experience symptoms such as fever, stomach pain, or injury, please feel free to call us. We will guide you to nearby medical institutions and provide advice on appropriate steps based on your condition.

What the Medical Information Service can help you with

- Information on nearby medical institutions
- Explanation of the medical consultation process


What the Medical Information Service cannot help you with

- Making hospital appointments
- Calling an ambulance on your behalf



SCAN TO CALL  
24H/7DAYS



 **FREE SUPPORT  
MEDICAL HELP**  
(AVAILABLE 24 HOURS  
A DAY IN 26 LANGUAGES)



Okinawa Prefecture

Official Website



Management officet  
Okinawa Multilingual Contact Center Office  
✉:info@okinawa-mcc.jp